OUR MISSION
With you all the way
This means: A warm welcome from staff
• Treating patients and their relatives and carers as we would like to be treated
• Respecting privacy, dignity and confidentiality
• Being looked after by staff who inspire confidence
• Always striving for excellent standard of service, always revolving around patient and carer needs.

OUR VISION
To be right first time every time

OUR VALUES
Working together for patients
Patients come first in everything we do.

Respect and dignity
We value every person as an individual.

Commitment to quality of care
We earn the trust placed in us by insisting on quality

Compassion
We respond with humanity and kindness.

Improving lives
We strive to improve health and wellbeing.

Everyone counts
We make sure no one is discriminated against.

WHO WE ARE
8,000 dedicated staff
8 hospital sites
A foundation trust since 2007
Serving a population of 650,000

HOW WE DO IT
An overarching clinical services strategy underpinned by our improvement strategies including:

Quality Matters
Staff Matter
Health Informatics

HOW WE GOVERN
Trust Board: sets and directs implementation of our strategy and is informed by and accountable to a Council of Governors which represents our Members and the public.

WHAT WE DO EACH YEAR
2,034,389 patient contacts
129,670 A&E attendances
662,467 district nurse appointments
578,646 out-patient appointments
42,810 operations
5,275 births
160,058 urgent care attendances
67,524 emergency admissions
387,939 radiology scans